

**EXCEL FOODS, S.L.** is a company that **sells foodstuff products (canned and frozen fruits and vegetables, fruit and vegetable purees and juice concentrates)**

The aim of this system is fulfilling the requirements (clients' requirements, regulation and rules and other requirements) and constantly improve efficiency of the Quality Management System.

**EXCEL FOODS, S.L.** sets up this document, trying to achieve following general aims:

- Increase customer satisfaction (needs and expectations) through Quality Management System efficient application, reducing number of customer claims that might affect business activity.
- Continuous improvement of Quality Management System and its processes.
- Provide necessary resources to continuously achieve and improve Quality Management System efficiency.
- Increase turnover.
- Improve suppliers and subcontractors relationship (communication) with the aim of gradually reduce incidents in deliveries and non-conformities related to suppliers and in general, improve of suppliers and subcontractors' quality level.

For this, company must insist on:

- Improve coordination among different departments (internal communication)
- Improve personnel training.
- Assure level of Quality offered and reliability of actions made

All this with the last purpose of improving service to clients, consolidate company's market position and guarantee better profitability.

To sum up, **EXCEL FOODS, S.L** management must seek continuous improvement by settling quality objectives and its continuous monitoring and checking within the scope of this document.

Persons responsible of each company Department recognize Quality Manager Authority concerning Quality Policy, as expressly delegated by Management. Moreover, persons responsible of each Department undertake to spread directives and objectives that company Management formulate.

<b>APPROVED</b>
<div style="text-align: center;"> <p>Position: General Manager</p> </div>
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